



Sherman Sherman
Johnnie & Hoyt, LLP

CLIENT SURVEY

Your Name/Company: _____

Phone Number: _____ Email: _____

1. How did you hear about our law firm? (check as many as apply):

- Friend/Family Social Media Web Search
Community Event Ad in a business directory Seminar
Another lawyer LawPact
Other (please specify): _____

2. How satisfied are you with the following:

Table with 5 columns (1-5) and 10 rows of satisfaction questions. Headers: Not Satisfied, Very Satisfied.

3. Is there anything we do well that we should keep doing to help future clients feel satisfied with our services? Please describe: _____

4. Is there anything that we should stop doing as it will not help future clients feel satisfied with our services? Please describe: _____

5. Is there anything that we should start doing to help future clients feel satisfied with our services? Please describe: _____

6. Would you be willing to let us post a short quote from you on our website along with your city and first name only? If so, please write the quote here: _____

7. Any other comments? _____

Thank you for your response. Your feedback is important to us. Please send the completed survey to our office in the self-addressed, stamped envelope provided or by email to info@shermlaw.com

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